

Cooling and Heating Services

ENERGY STAR RECOMMENDED

	Standard	Performance I	Performance II	Performance Plus
14 POINT INSPECTION WITH DRAINLINE CLEAR	✓	✓	✓	✓
ADDITIONAL 25 POINT EFFICIENCY INSPECTION AND MAINTENANCE		✓	✓	✓
Visits Per Year	2	2	2	2
Reminder Service	✓	✓	✓	✓
Priority Weekday Scheduling	WITHIN 24 HOURS	WITHIN 24 HOURS	SAME DAY	SAME DAY
Emergency Service			✓	✓
Warranty on Repairs	30 DAYS	1 YEAR	1 YEAR	2 YEARS
Discount on Repairs <i>(Excludes accessories and equipment)</i>		10%	10%	20%
Additional Cleaning <i>Recommended by Energy Star:</i>				
Blower Wheel Cleaning <i>(disassemble/reassemble)</i>		ADDITIONAL \$290	ADDITIONAL \$290	✓
Chemically Clean Evaporator Coil, in place		ADDITIONAL \$262	✓	✓
Chemically Clean Condenser Coil	ADDITIONAL \$70	ADDITIONAL \$70	✓	✓
Add Condensate Drain Pan Treatment	ADDITIONAL \$20	ADDITIONAL \$20	✓	✓
Replace Outdoor Refrigerant Line Insulation	ADDITIONAL \$87	ADDITIONAL \$87	ADDITIONAL \$87	✓

*Plans subject to limitations. Contact Arise Services for details.

Plumbing Services

	Standard	Preferred
VISUAL INSPECTION FOR LEAKS WITH MINOR ADJUSTMENTS AND CHECK FOR PROPER WATER FLOW <i>(Includes kitchen sink, dishwasher, disposal, bathroom lavs, toilets, showers, tubs, washer, water heater, outside hose bibs, softeners, filtration systems, water shut-off)</i>	✓	✓
Visits per year	1	1
Reminder Service	✓	✓
Priority Weekday Scheduling	WITHIN 24 HOURS	SAME DAY
Emergency Service		✓
Warranty on Repairs	30 DAYS	1 YEAR
Discount on Repairs	10%	10%
HANDS-ON INSPECTION OF ALL PLUMBING WITH ADJUSTMENTS AND MAINTENANCE, INCLUDING THE FOLLOWING:		✓
Perform drain maintenance*	ADDITIONAL \$165	✓
Recaulk toilet to floor, per toilet	ADDITIONAL \$42	✓
Adjust Pressure Reducing Valve, if necessary	ADDITIONAL \$42	✓
Flush water heater <i>(Recommended on units 1 to 7 yrs old)</i>	ADDITIONAL \$165	✓
Replace anode rod, if necessary <i>(Recommended on units 1 to 4 yrs old)</i>	ADDITIONAL \$83	✓

*Includes clearing slow kitchen, lavatory and bath drains. Does not include clearing blocked or stopped drains which require the use of sewer/drain equipment. Plans subject to limitations. Contact Arise Services for details.